# Effective Date:\_\_\_\_\_\_. Time:\_\_\_\_\_\_ Between: Service Provider: Silver Stiletto Security Agency LLC ("3SA"), a Virginia-registered investigative and consulting firm Client: \_\_\_\_\_\_

### 1. Scope of Services

3SA – Service Agreement (SA)

3SA agrees to provide the following services based on the client's selected tier:

- Basic Background Check (\$75): Public records, criminal history, and ID match
- Basic+ (\$100): Cross-check of known aliases, SSN traces, and address history
- Enhanced Investigative Consultation (\$Variable): Includes digital footprint scan, targeted verification, and report delivery with action summary
- -Consulting Services (\$350) Small to medium security risk assessment for your private home or small business.
- -Bulk background checks (\$500) covers 10 background checks.
- -30 applicant background screening services (\$2,000.00) Prices are negotiable to fit your company's needs.
- -A la carte (\$Variable) We are happy to meet your company's needs. We will negotiate prices for anything over \$2,000.00

Additional services may be added upon written agreement.

# 2. Timeline

- Standard turnaround: 3–5 business days from date of payment and client info submission
- Expedited (24–48hr turnaround): +\$50 (based on availability)

# 3. Payment Terms

- Full payment required upfront via secure link, digital invoice, or approved platforms (PayPal, Square, CashApp)
- Invoices valid for 5 days
- No refunds after investigative work has begun

# 4. Confidentiality

All services are governed by the 3SA Non-Disclosure Agreement (NDA), which the client acknowledges having reviewed and accepted prior to engagement.

### 5. Limitation of Liability

Client agrees that 3SA's services are professional in nature and based on accessible public/private data.

Findings are informational and not intended as legal advice or guarantee.

Client waives and releases 3SA from liability, now and in perpetuity, for any outcome, decision, or third-party action resulting from the use of investigative findings, except in cases of willful misconduct.

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# 6. Client Responsibilities

Client a	acrees	to:
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- Provide accurate identifying info for subject verification
- Avoid submitting requests that violate local or federal privacy laws
- Use findings ethically and within legal scope

Failure to comply may result in termination of services without refund.

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# 7. Termination

Either party may terminate this agreement in writing prior to the start of services. Once services have begun, no partial refunds will be granted.

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# 8. Governing Law

This agreement is governed by the laws of the Commonwealth of Virginia, with venue in [Insert County].

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# 9. Entire Agreement

This SA, combined with the accompanying NDA, reflects the full agreement between parties. No change is valid unless in writing and signed by both.

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IN WITNESS WHEREOF, both parties execute this Agreement on the Effective Date:

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Client
Signature:
Name:
Date:
3SA – Silver Stiletto Security Agency LLC
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Signature:
Name: Ricardo A. Roman
Title: Co-Founder, 3SA
Dcjs #11-30207

Date: \_\_\_\_\_